

Hospital experiences-poor

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	Address 1	City
NORTH CENTRAL SURGICAL CENTER LLP	9301 NORTH CENTRAL EXPRESSWAY SUITE 100	DALLAS
THE HEART HOSPITAL BAYLOR PLANO	1100 ALLIED DRIVE	PLANO
BAYLOR HEART AND VASCULAR HOSPITAL	621 NORTH HALL STREET	DALLAS
SOUTHWEST SURGICAL HOSPITAL	1612 HURST TOWN CENTER DRIVE	HURST
BAYLOR ORTHOPEDIC AND SPINE HOSPITAL AT ARLINGTON	707 HIGHLANDER BLVD	ARLINGTON
USMD HOSPITAL AT FORT WORTH LP	5900 DIRKS ROAD	FORT WORTH
UT SOUTHWESTERN UNIVERSITY HOSPITAL-ZALE LIPSHY	5151 HARRY HINES BLVD	DALLAS
BAYLOR MEDICAL CENTER AT FRISCO	5601 WARREN PARKWAY	FRISCO
TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHLAKE	1545 E SOUTHLAKE BLVD	SOUTHLAKE
TEXAS INSTITUTE FOR SURGERY AT PRESBYTERIAN HOSPIT	7115 GREENVILLE AVENUE SUITE 100	DALLAS
BAYLOR REGIONAL MEDICAL CENTER AT PLANO	4700 ALLIANCE BOULEVARD	PLANO
THE HOSPITAL AT CRAIG RANCH	6045 ALMA ROAD SUITE 100	MC KINNEY
BAYLOR UNIVERSITY MEDICAL CENTER	3500 GASTON AVE	DALLAS
TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO	6200 W PARKER RD	PLANO

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County Name	Percent of patients who reported that their nurses "Always" communicated well.	
DALLAS		91%
COLLIN		85%
DALLAS		89%
TARRANT		82%
TARRANT		86%
TARRANT		87%
DALLAS		82%
COLLIN		82%
TARRANT		84%
DALLAS		88%
COLLIN		79%
COLLIN		81%
DALLAS		78%
COLLIN		75%

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Percent of patients who reported that their doctors "Always" communicated well.



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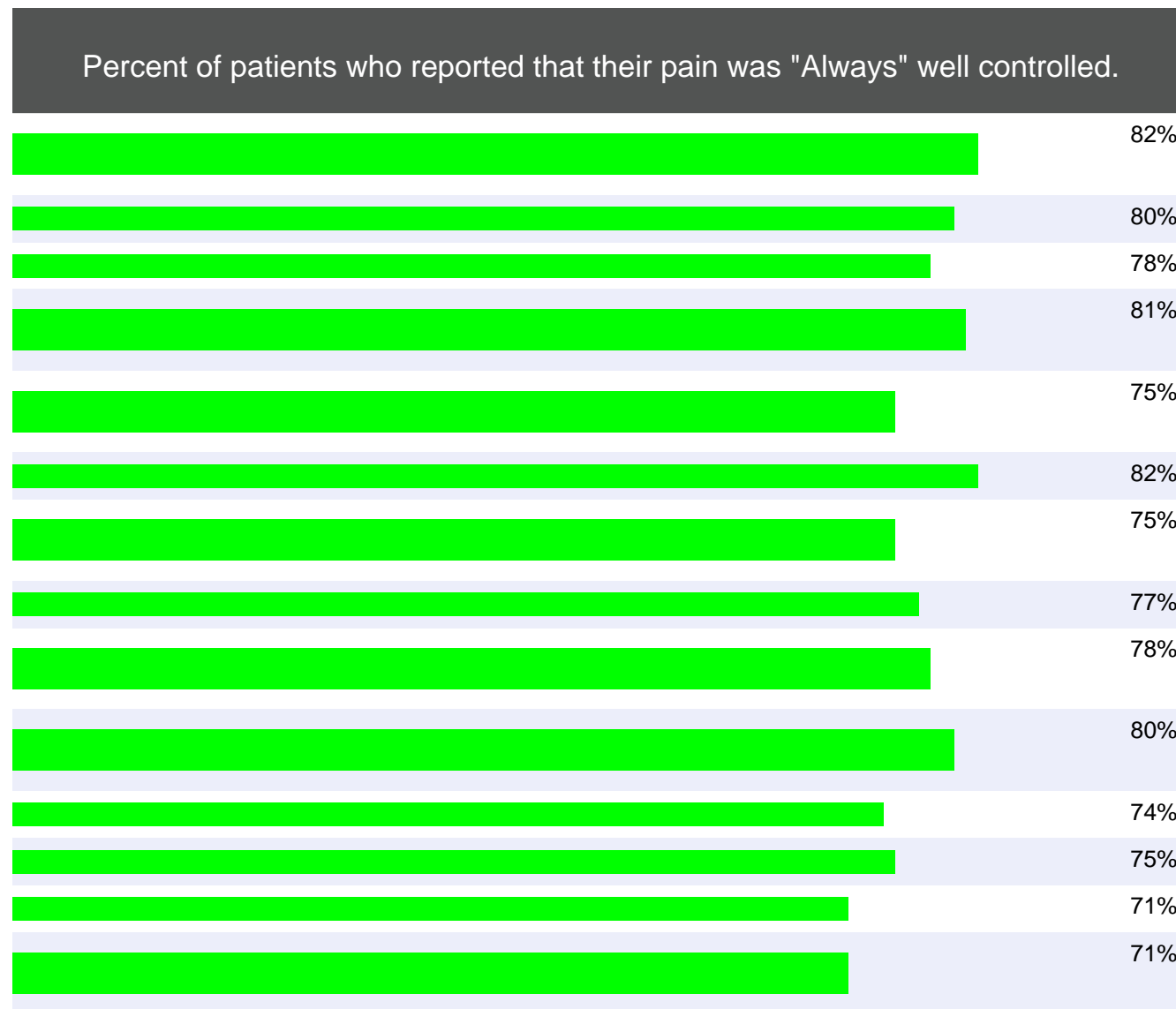
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.



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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Percent of patients who reported that their room and bathroom were "Always" clean.



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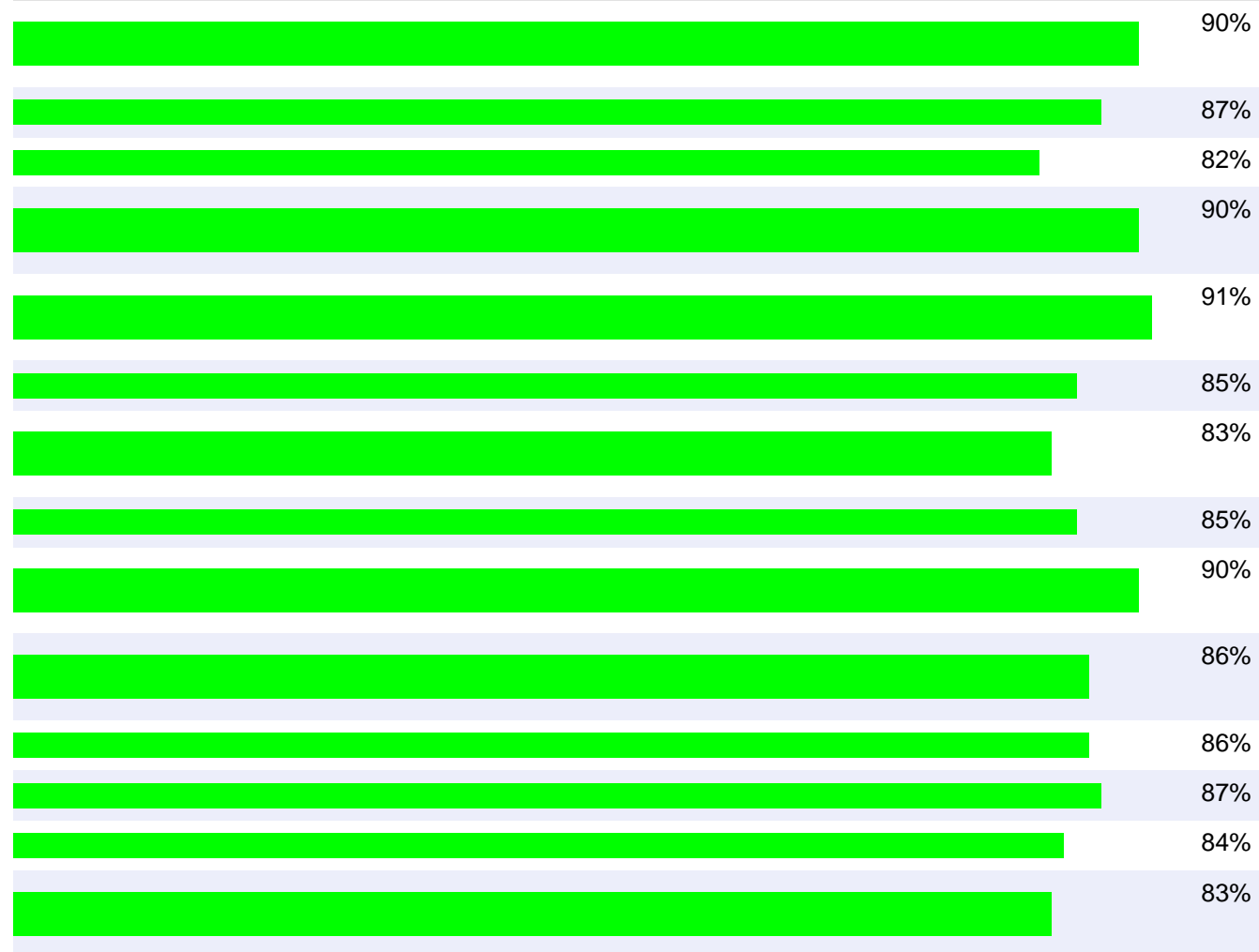
Percent of patients who reported that the area around their room was "Always" quiet at night.



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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who reported YES, they would definitely recommend the hospital.



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TEXAS HEALTH CENTER FOR DIAGNOSTICS & SURGERY PLAN	6020 W PARKER ROAD	PLANO
METHODIST MANSFIELD MEDICAL CENTER	2700 E BROAD STREET	MANSFIELD
USMD HOSPITAL AT ARLINGTON L P	801 W INTERSTATE 20	ARLINGTON
IRVING COPPELL SURGICAL HOSPITAL LLP	400 WEST INTERSTATE 635 SUITE 101	IRVING
BAYLOR MEDICAL CENTER AT TROPHY CLUB	2850 SOUTH HIGHWAY 114E	TROPHY CLUB
NORTH TEXAS HOSPITAL	2801 SOUTH MAYHILL ROAD	DENTON
BAYLOR ALL SAINTS MEDICAL CENTER AT FW	1400 EIGHTH AVE	FORT WORTH
BAYLOR REGIONAL MEDICAL CENTER AT GRAPEVINE	1650 W COLLEGE ST	GRAPEVINE
UT SOUTHWESTERN UNIVERSITY HOSPITAL	5909 HARRY HINES BLVD	DALLAS
BAYLOR MEDICAL CENTER AT UPTOWN	2727 EAST LEMMON AVENUE BUILDING I	DALLAS
BAYLOR MEDICAL CENTER AT IRVING	1901 N MACARTHUR BLVD	IRVING
TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHWEST F	6100 HARRIS PKWY	FORT WORTH
PINE CREEK MEDICAL CENTER LLP	9032 HARRY HINES BLVD	DALLAS
BAYLOR MEDICAL CENTER AT GARLAND	2300 MARIE CURIE DRIVE	GARLAND
TEXAS HEALTH PRESBYTERIAN HOSPITAL DALLAS	8200 WALNUT HILL LANE	DALLAS
MEDICAL CITY DALLAS HOSPITAL	7777 FOREST LANE	DALLAS
TEXAS HEALTH PRESBYTERIAN HOSPITAL ALLEN	1105 CENTRAL EXPRESSWAY NORTH	ALLEN

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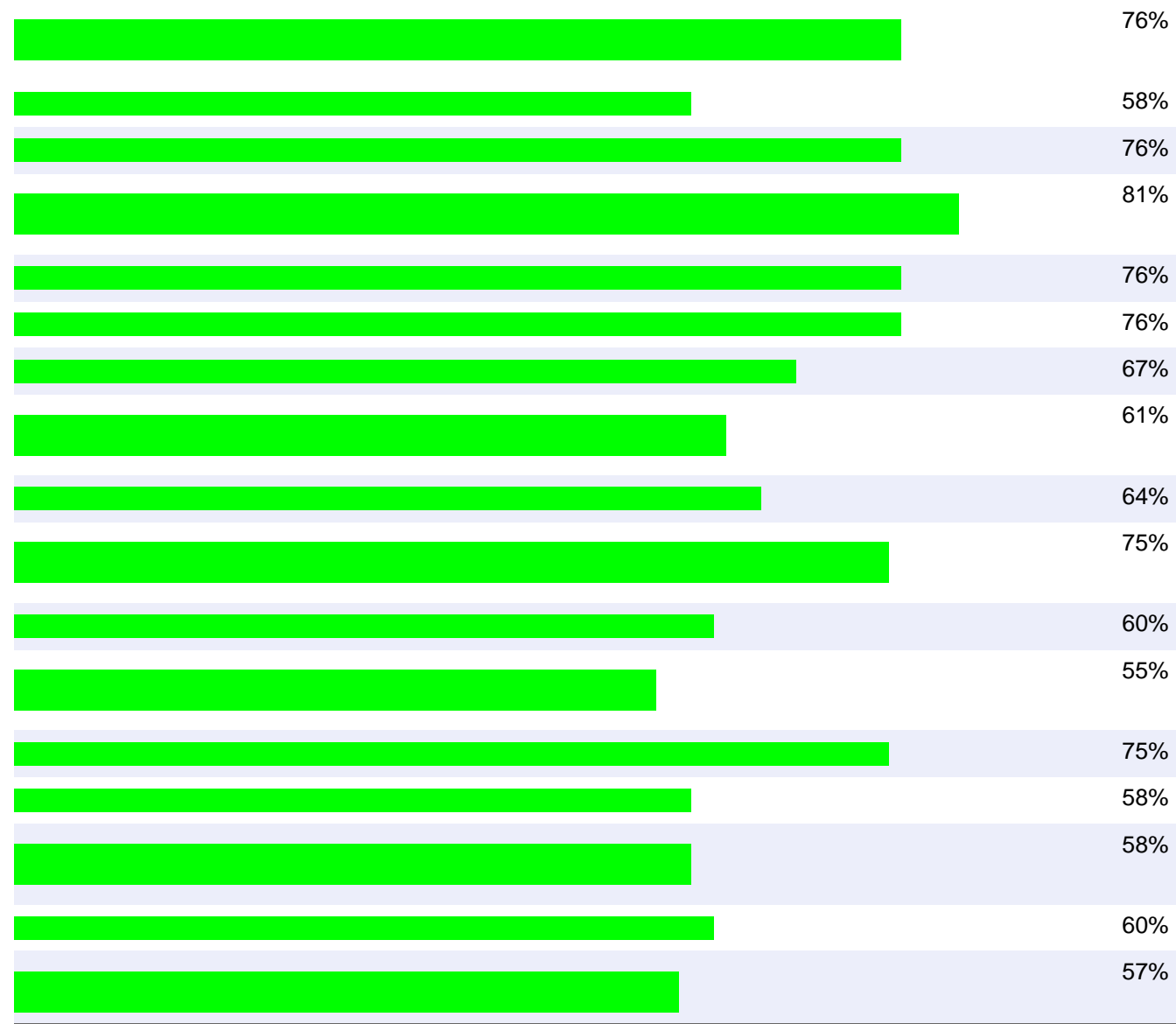
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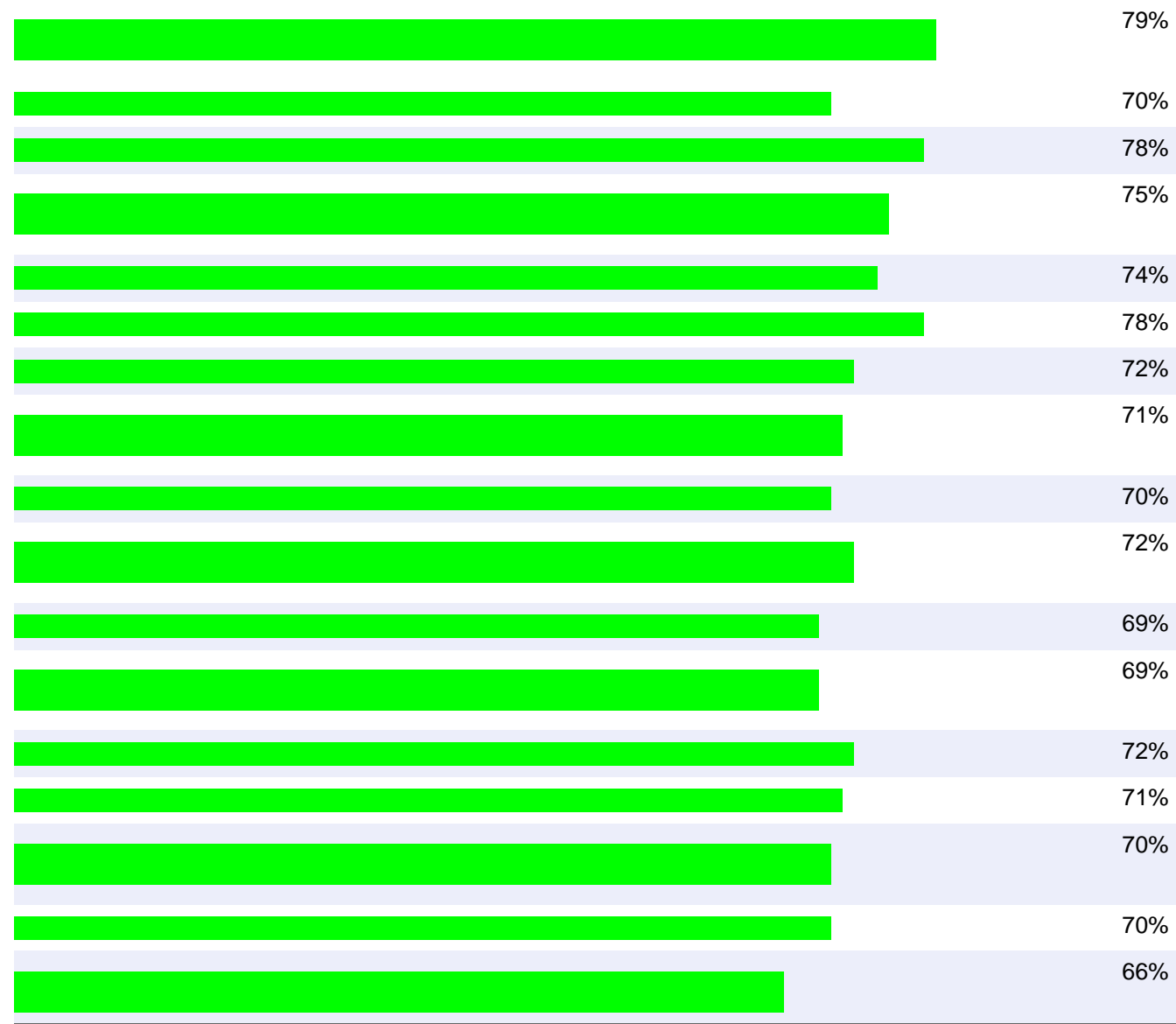
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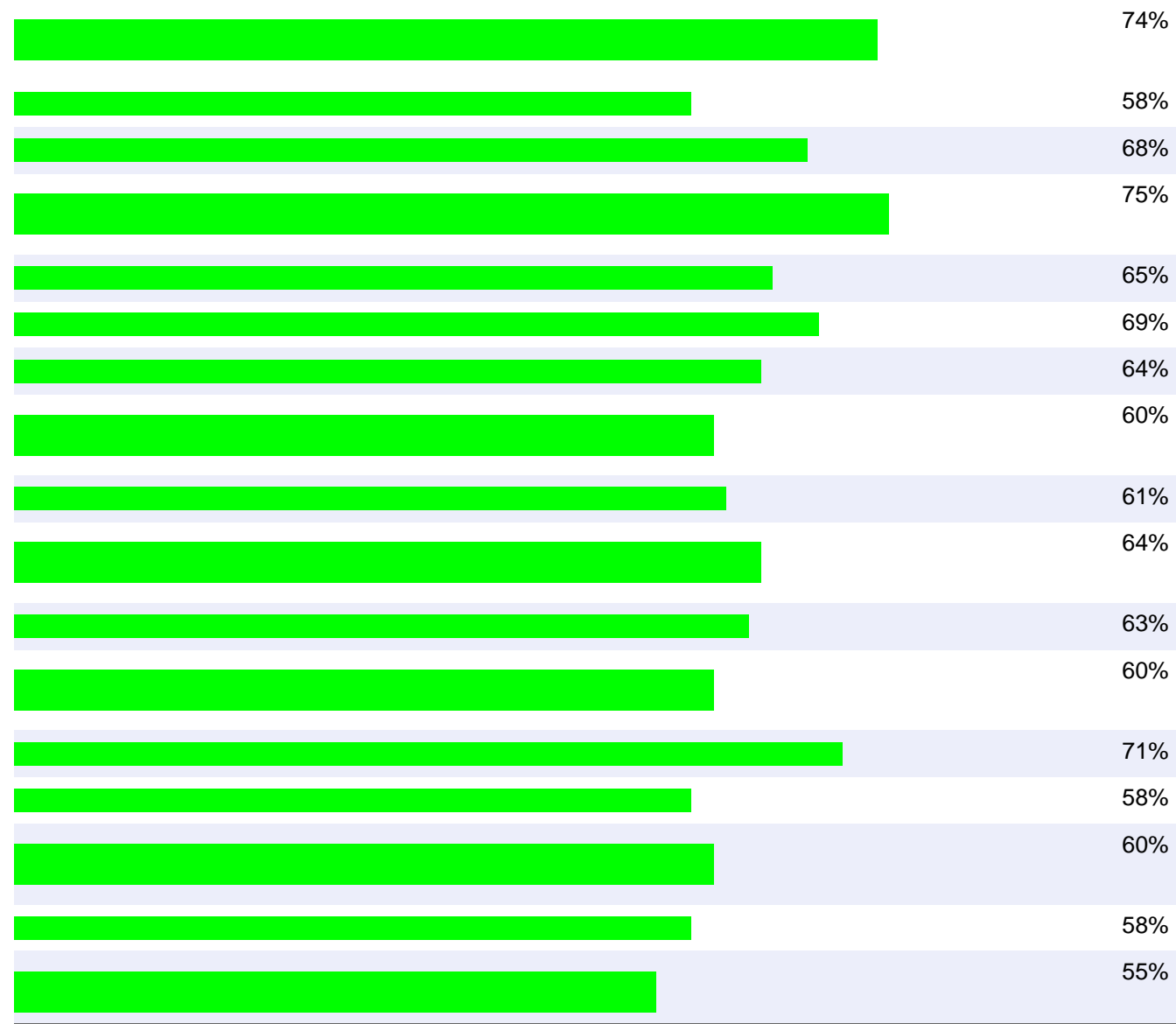
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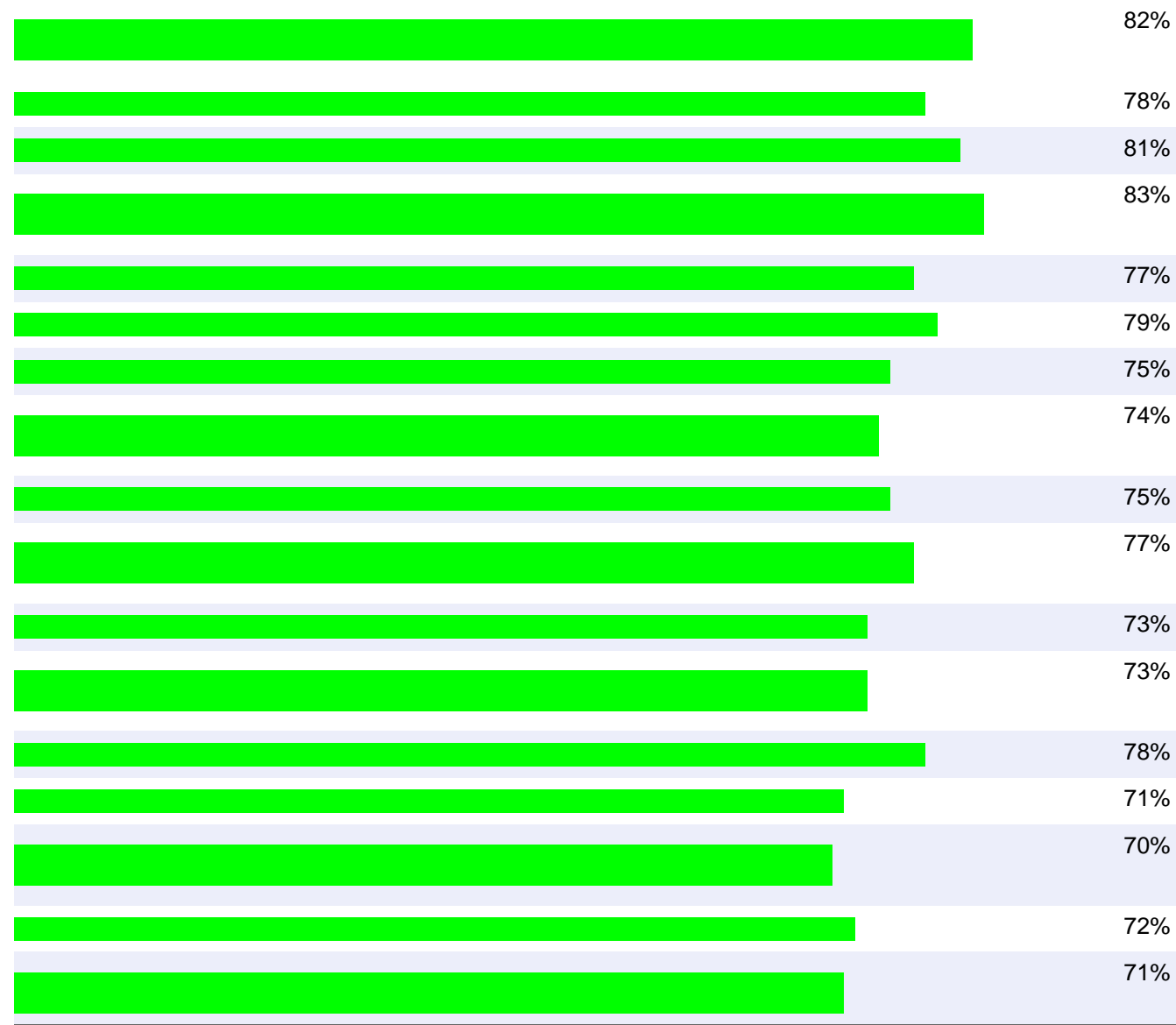
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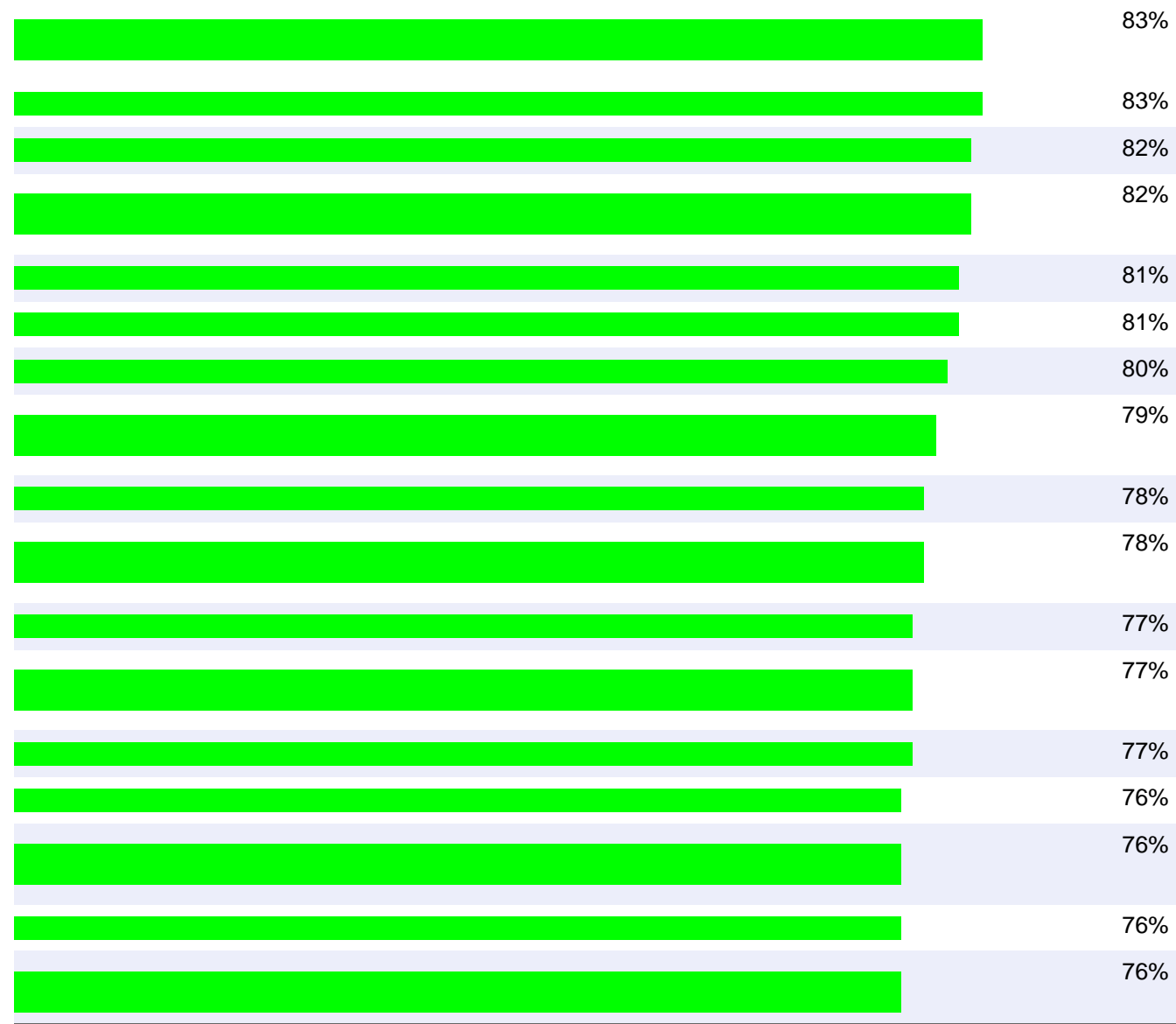
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ALLEN	EXPRESSWAY NORTH	
TEXAS HEALTH HARRIS METHODIST FORT WORTH	1301 PENNSYLVANIA AVENUE	FORT WORTH
TEXAS HEALTH HARRIS METHODIST HURST-EULESS-BEDFORD	1600 HOSPITAL PARKWAY	BEDFORD
DALLAS COUNTY HOSPITAL	610 TENTH STREET	PERRY
TEXAS HEALTH HARRIS METHODIST HOSPITAL AZLE	108 DENVER TRAIL	AZLE
DENTON REGIONAL MEDICAL CENTER	3535 SOUTH I35 EAST	DENTON
PLAZA MEDICAL CENTER OF FORT WORTH	900 EIGHTH AVENUE	FORT WORTH
LAS COLINAS MEDICAL CENTER	6800 N MACARTHUR BLVD	IRVING
CENTENNIAL MEDICAL CENTER	12505 LEBANON ROAD	FRISCO
METHODIST DALLAS MEDICAL CENTER	1441 NORTH BECKLEY AVENUE	DALLAS
TEXAS HEALTH ARLINGTON MEMORIAL HOSPITAL	800 W RANDOL MILL RD	ARLINGTON
TEXAS REGIONAL MEDICAL CENTER AT SUNNYVALE	231 SOUTH COLLINS ROAD	SUNNYVALE
MEDICAL CENTER OF PLANO	3901 W 15TH ST	PLANO
LAKE POINTE MEDICAL CENTER	6800 SCENIC DR	ROWLETT
PARKLAND HEALTH AND HOSPITAL SYSTEM	5201 HARRY HINES BLVD	DALLAS
NORTH HILLS HOSPITAL	4401 BOOTH CALLOWAY ROAD	NORTH RICHLAND HILLS

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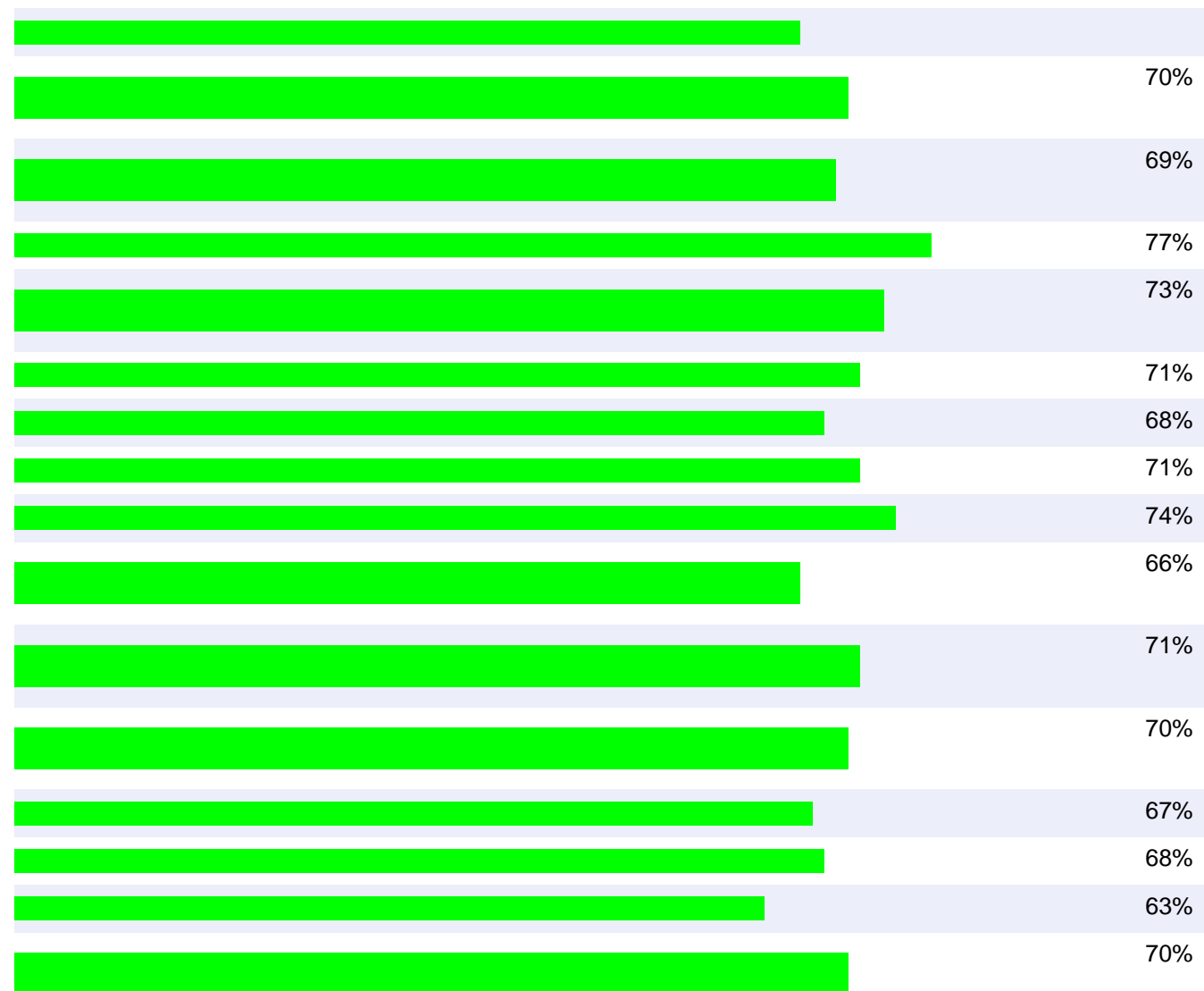
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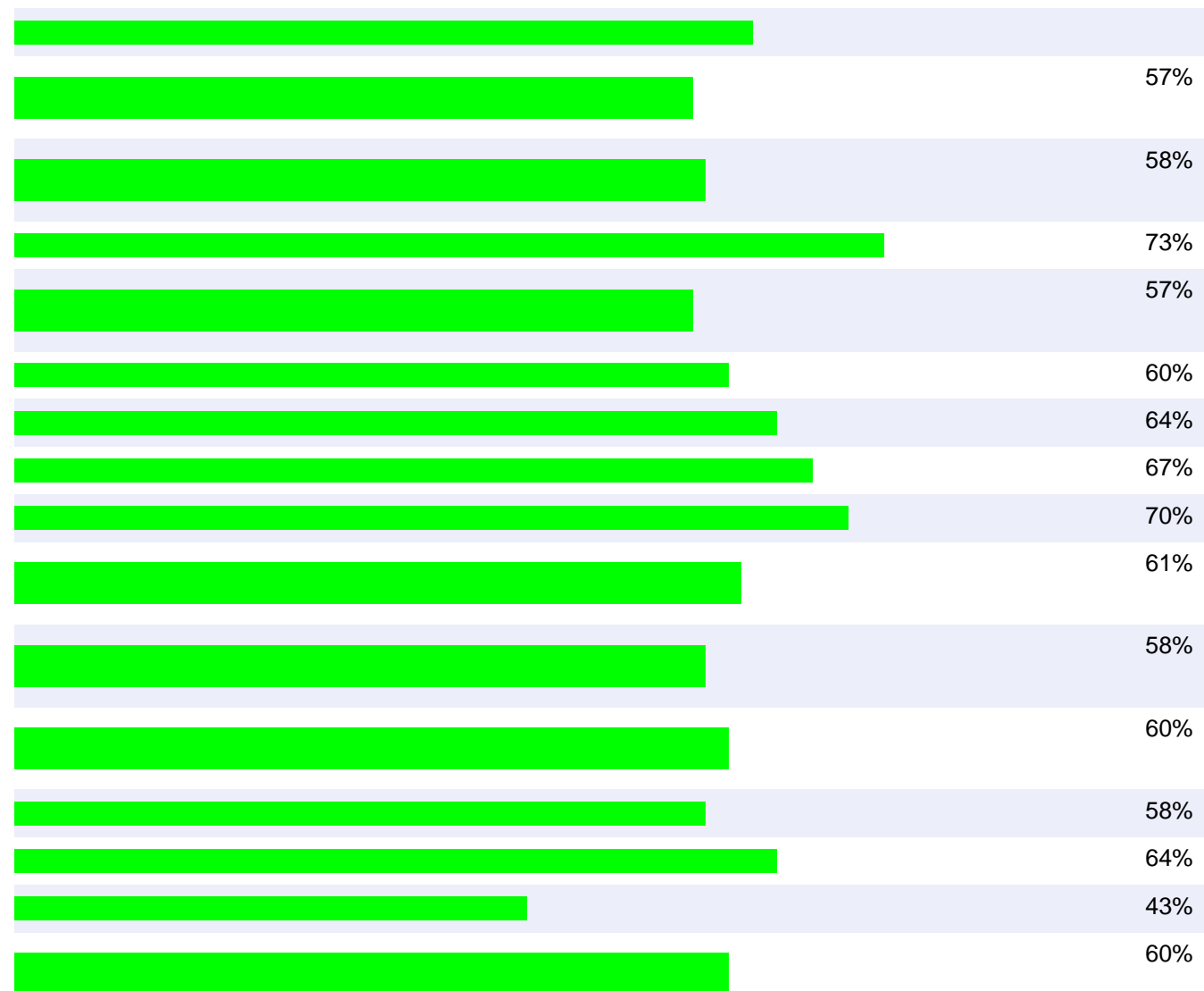
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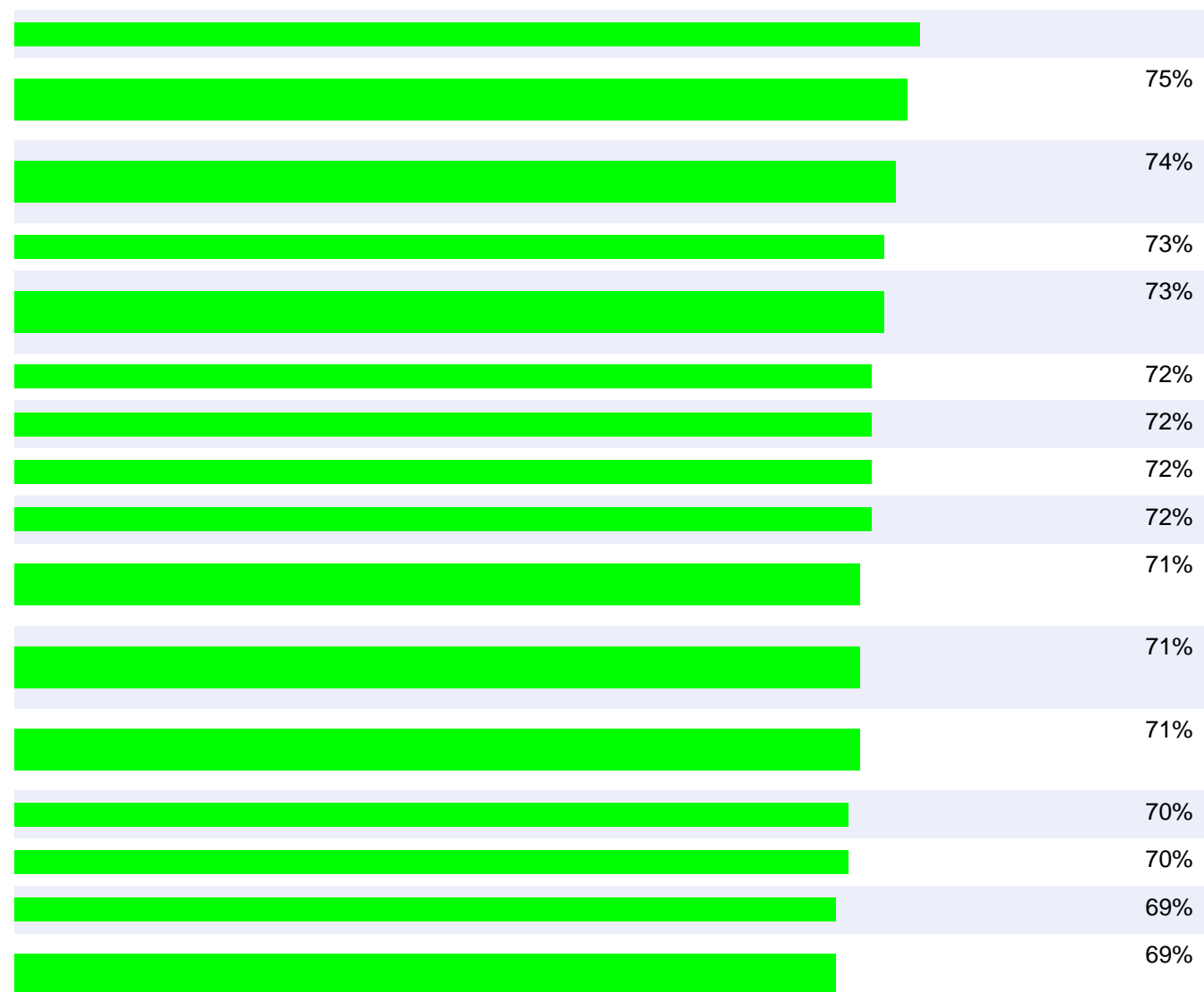
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MEDICAL CENTER OF LEWISVILLE	500 WEST MAIN STREET	LEWISVILLE
DOCTORS HOSPITAL	9440 POPPY DR	DALLAS
TEXAS HEALTH PRESBYTERIAN HOSPITAL DENTON	3000 N I-35	DENTON
BAYLOR SURGICAL HOSPITAL AT FORT WORTH	750 12TH AVENUE	FORT WORTH
HUNT REGIONAL MEDICAL CENTER	4215 JOE RAMSEY BLVD	GREENVILLE
METHODIST RICHARDSON MEDICAL CENTER	401 W CAMPBELL RD	RICHARDSON
JPS HEALTH NETWORK	1500 S MAIN ST	FORT WORTH
MEDICAL CENTER OF ARLINGTON	3301 MATLOCK ROAD	ARLINGTON
METHODIST CHARLTON MEDICAL CENTER	3500 W WHEATLAND ROAD	DALLAS
BAYLOR MEDICAL CENTER AT CARROLLTON	4343 NORTH JOSEY LANE	CARROLLTON
MEDICAL CENTER OF MCKINNEY	4500 MEDICAL CENTER DRIVE	MCKINNEY
HUGULEY HEALTH SYSTEM	11801 SOUTH FREEWAY	FORT WORTH
SOUTH HAMPTON COMMUNITY HOSPITAL	2929 SOUTH HAMPTON ROAD	DALLAS
VAUGHAN REG MED CENTER PARKWAY CAMPUS	1015 MEDICAL CENTER PARKWAY	SELMA
DALLAS MEDICAL CENTER	7 MEDICAL PARKWAY	DALLAS
DALLAS REGIONAL MEDICAL CENTER	1011 NORTH GALLOWAY AVENUE	MESQUITE
DALLAS COUNTY MEDICAL CENTER	201 CLIFTON STREET	FORDYCE
HUNT REGIONAL COMMUNITY HOSPITAL	2900 STERLING HART DRIVE	COMMERCE

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DENTON		76%
DALLAS		73%
DENTON		68%
TARRANT		78%
HUNT		76%
DALLAS		71%
TARRANT		71%
TARRANT		69%
DALLAS		71%
DENTON		73%
COLLIN		72%
TARRANT		69%
DALLAS		66%
DALLAS		69%
DALLAS		59%
DALLAS		60%
DALLAS	N/A	
HUNT	N/A	

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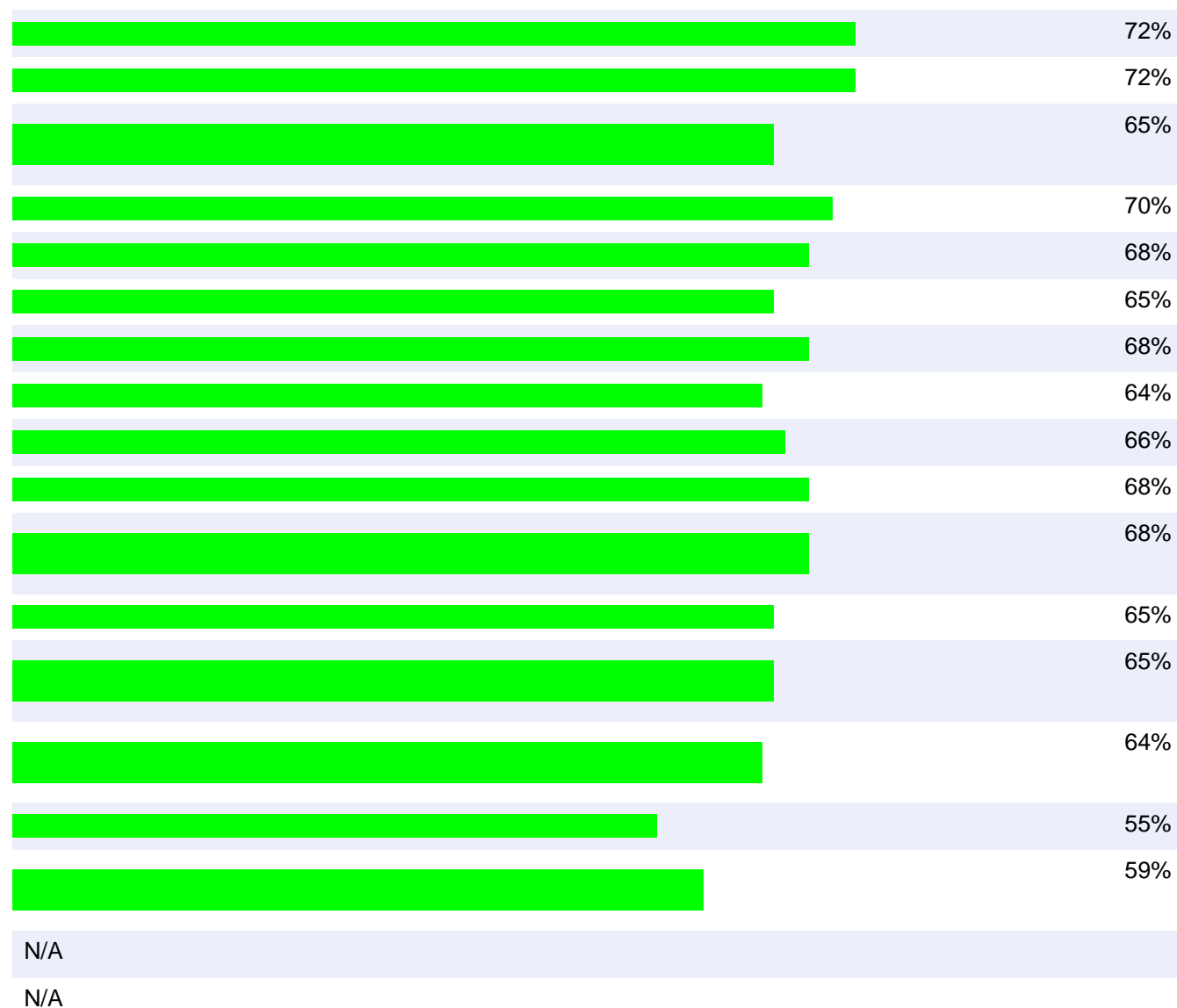
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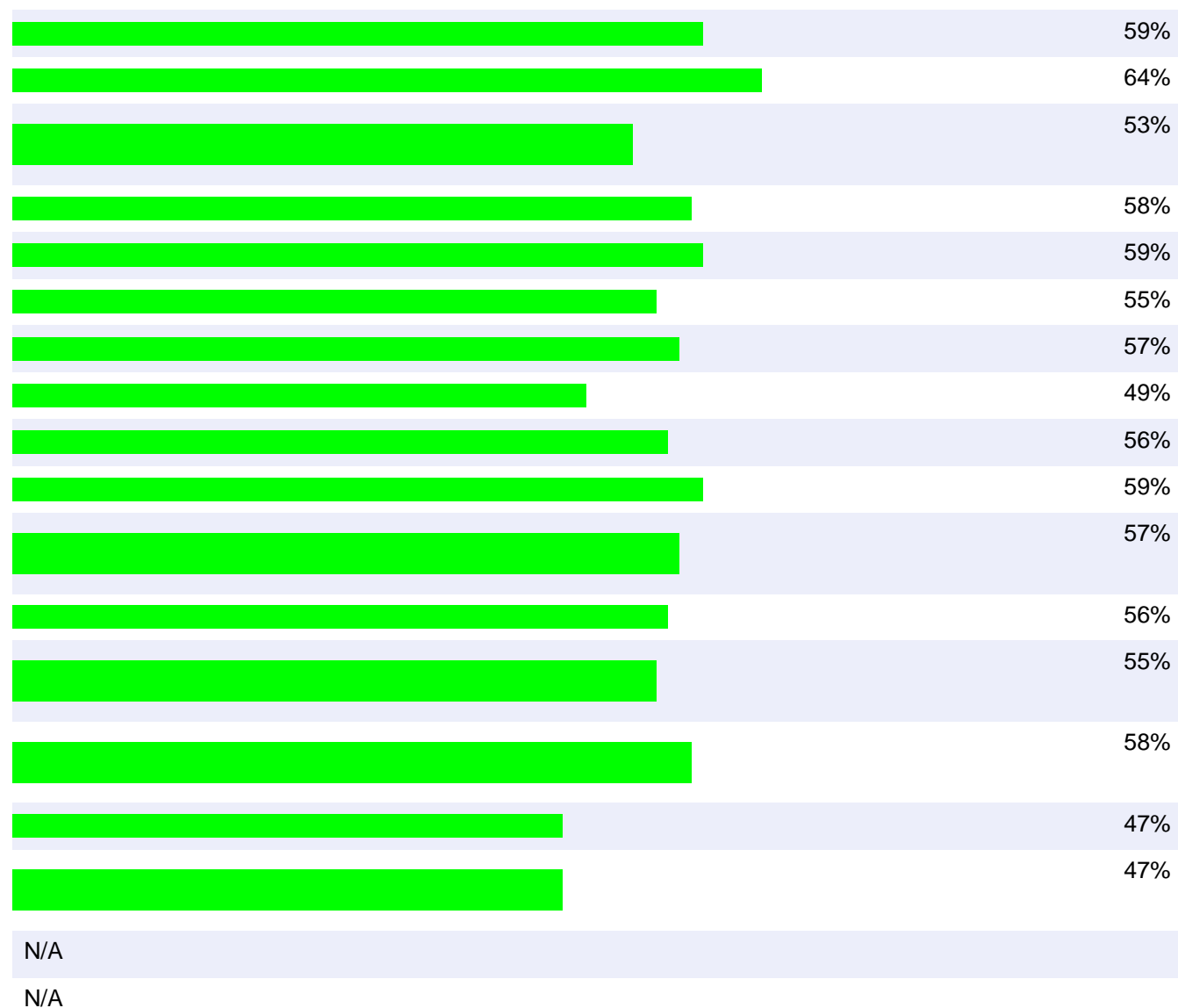
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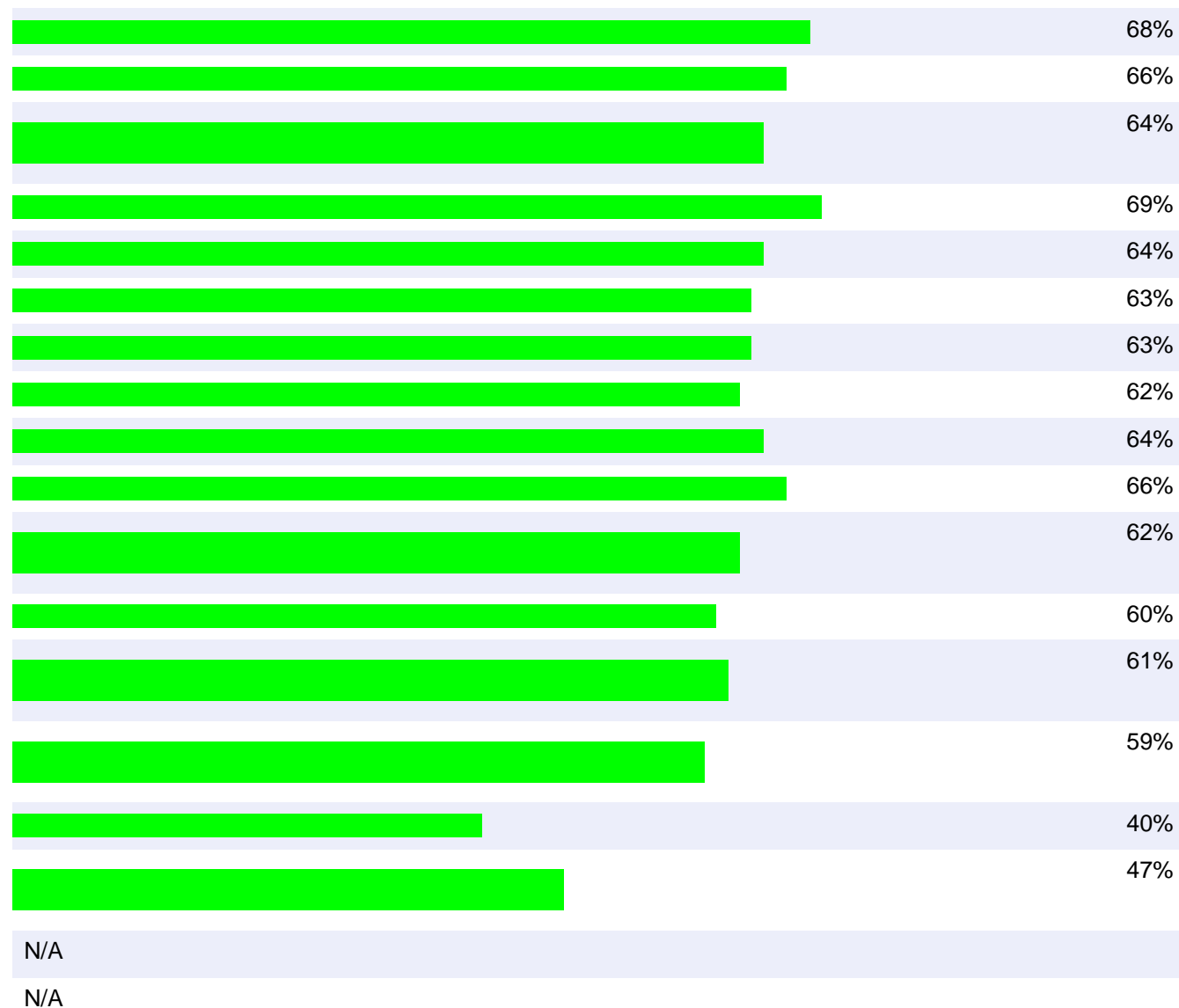
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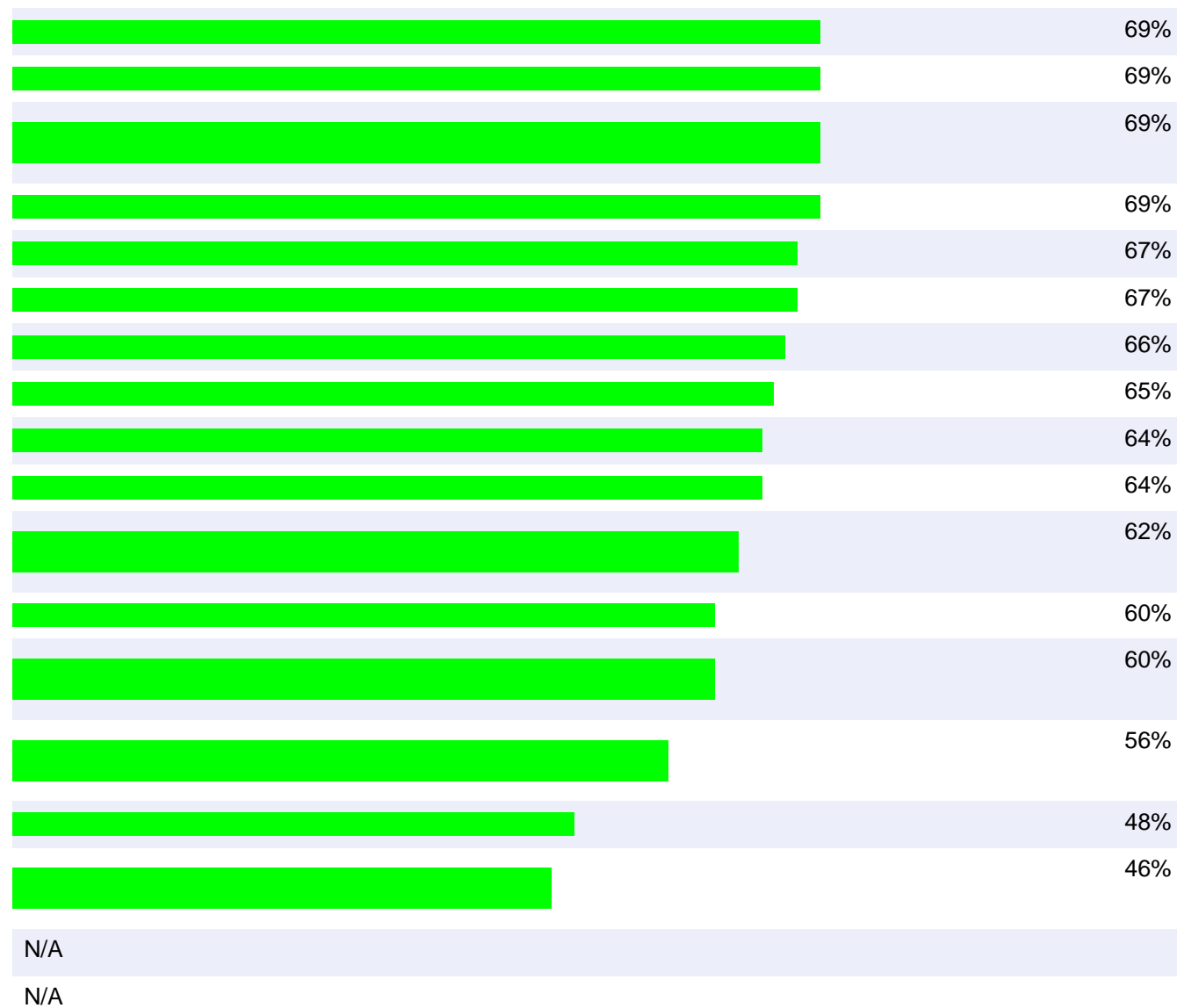
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COOK CHILDRENS MEDICAL CENTER	801 SEVENTH AVENUE	FORT WORTH
MAYHILL HOSPITAL	2809 SOUTH MAYHILL ROAD	DENTON
FOREST PARK MEDICAL CENTER	11990 NORTH CENTRAL EXPRESSWAY	DALLAS
TEXAS HEALTH PRESBYTERIAN HOSPITAL FLOWER MOUND	4400 LONG PRAIRIE ROAD	FLOWER MOUND
METHODIST MCKINNEY HOSPITAL	8000 W ELDORADO PKWY	MC KINNEY
TEXAS HEALTH HEART & VASCULAR HOSPITAL ARLINGTON	811 WRIGHT STREET	ARLINGTON
METHODIST HOSPITAL FOR SURGERY	17101 DALLAS PARKWAY	ADDISON

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TARRANT	N/A
DENTON	N/A
DALLAS	N/A
DENTON	N/A
COLLIN	N/A
TARRANT	N/A
DALLAS	N/A

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